**List of activities iCore should support**

* Provide third party support for smooth and effortless integration of newly developed transcription software to the client web portal.
  + - If web portal (Domain) available, support to integrate to current portal, if not; buy a domain for Ansell
* We provide a support that could act for Ansell and liaise with both parties facilitating the requirements at both ends so that software integration is achieved in shortest possible time.
* Support person could assist you in procuring suitable server (Google), finding suitable configuration, installing necessary third party software (purchased by Ansell)
  + - * + Current license of third party software like MS Office, SQL Server, Reporting tools (If paid) should be transferred to new server.
        + Installing/enabling Windows integrated services like IIS .
        + Server public IP point to domain registration.
* Software installation and any necessary maintenance of server including installing an antivirus with firewall that should not prevent the running of software in any sort.
  + - * + Antivirus license key (If use third party antivirus other than Windows Defender)

**What iCore required**

1. Admin Access to Google cloud platform with credentials
2. Domain access credentials for pointing server IP to domain.
3. License key of all third party software.
4. Contact details of M2 for confirming software’s support tools like reporting tool (If available) / any other support related to software deployment.
5. Deployment file of Software (If need to host application from our side).
6. Database backup (If need to host application from our side).
7. Hosting document (If need to host application from our side).